

H6002



EMOS Pet Care pet feeder 4l PET-102



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Safety instructions

Before installing or using the product, first read the instructions in the instructions completely and make sure you understand them. Keep this document and the packaging for future reference.

WARNING

Security risk:

- Do not disassemble, open or break the batteries.
- Do not use the feeder on animals that cannot reach the tray or on animals with any physical disabilities.
- Do not use the feeder outdoors.
- Do not use wet, canned or moist food.
- Check the batteries regularly. Always replace the batteries with new ones before leaving for an extended period of time.
- Do not lift the feeder by the lid, feed tray or bowl. Lift and carry the base with both hands, keeping the feeder upright.
- Use only suitable dry food with a pellet diameter of 2-15 mm. Larger pellets may get stuck in the feed hole.
- Do not insert your fingers into the feed hole or allow your fingers to touch the rotor.

Electrical risk:

- Improper installation and/or use may cause electric shock or fire.
- Read the instructions before installation and take into account the specific characteristics of the space and location where the product will be installed.
- Do not open, disassemble, modify or alter the device unless specifically instructed to do so in the instructions.
- Any unauthorized opening or repair will result in the loss of all liability, rights and warranties.
- Always use only the original power cord.
- The product can only be supplied with a voltage that corresponds to the information on the product label.
- Only a qualified technician may service this product to reduce the risk of electric shock.
- Disconnect the product from the power supply before cleaning.
- The product must not be used by persons (including children) whose physical, sensory or mental abilities or lack of experience and knowledge prevent them from using the product safely without supervision or instruction.
- Cleaning and user maintenance must not be carried out by unsupervised children.
- Do not immerse the product in water or other liquids.

Risk of fire:

- Do not use the product if any part is damaged or defective. Replace the damaged or defective product immediately.

Risk of suffocation:

- Do not let children play with the packaging material. Keep the packaging material out of the reach of children.

Risk of chemical burns:

- Do not expose cells or batteries to mechanical stress.

NOTICE

Risk of tripping:

The power cord and the product must always be positioned so that it does not interfere with normal walking .

NOTICE

Risk of damage to the product:

- Use the product only as described in this document.
- Prevent the product from falling and protect it from impact.
- Do not use aggressive chemical cleaning agents when cleaning the product.
- Supervise children so that they do not play with the product.

EMOS spol. s r.o. declares that the product H6002 complies with the essential requirements and other relevant provisions of the directives. The equipment can be operated freely in the EU.

The Declaration of Conformity can be found on the website <http://www.emos.eu/download>.

The equipment can be operated on the basis of general authorisation No. VO-R/10/07.2021-8 as .

Contents of the package

Feeder

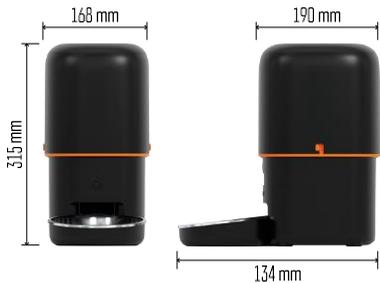
Moisture absorber (Silica gel) USB
cable

Power adapter

Stainless steel bowl

Bowl holder





Technical Specifications

Power supply: 5 V/1 A max. 5 W / 3× 1.5 V

Batteries (type D)

Feed capacity: 4 l Pellet

diameter: 2-15 mm

Dimensions: 315 × 314 × 168 mm

Feeding method: manual, timed, through the app

Maximum number of automatic feedings per : 10

Maximum number of servings per feeding: 16

Weight per serving: 5-6 g Time

format: 12 hours (AM/PM)

Description of the device



Description of the feeder

- 1 - Space for moisture absorber
- 2 - Top cover lock
- 3 - Top cover of the pellet container
- 4 - Container for granules
- 5 - Lock for fixing the container
- 6 - Wi-Fi pairing button
- 7 - Button for manual feeding
- 8 - Dispensing opening
- 9 - Bowl
- 10 - USB power port
- 11 - Space for batteries
- 12 - Status LED

Description of the control panel

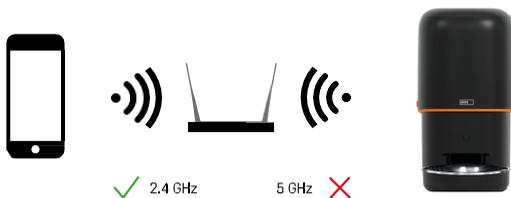


- 1 - Status LED
- 2 - Wi-Fi pairing button
- 3 - Microphone
- 4 - Button for manual feeding

Button	Functions
Wi-Fi pairing button	Long press for 5 seconds to reset the Wi-Fi connection and all settings of the feeder.
Button for manual feeding	Press twice to start manual feeding. The feeding quantity can be set in the app, the default value is 1 portion.

Status LED behaviour	Description
Slowly flashing red	The feeder is waiting for the Wi-Fi network to be configured;
Flashes rapidly in red	The feeder is configured for a Wi-Fi network and tries to connect. If the connection fails, it will continue to flash rapidly.
Still glowing white	The feeder is connected to a Wi-Fi network. It can be switched off in the settings.
Not lit	The feeder is powered only by battery or is switched off manually.

Connecting



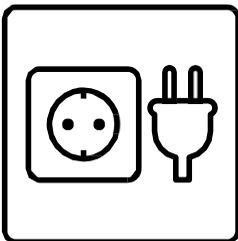
This device can only connect to the 2.4 GHz Wi-Fi frequency. (It does not support 5 GHz.) Therefore, we recommend that you check that your Wi-Fi network is operating at this frequency before connecting the device. Some routers have both 2.4 GHz and 5 GHz frequencies combined under one SSID. In this case, you may need to separate the frequencies in order for the device to connect successfully.

Installation and assembly

Place the pellet container on top of the base so that the lock slides into the appropriate holes. Then secure the container with the given lock for a correct and secure fit. You can also attach a bowl to the base of the feeder.



Fill the container with pellets. Insert the moisture absorber into the top cover of the container and place the cover back on the container, making sure that the cover fits correctly and firmly into the handles.



Connect the feeder to a power source or insert batteries.

Note: The backup battery is intended for short-term alternative power supply in case of a power failure. If only the battery is available, the feeder will go into sleep mode after 3 minutes without operation. When in sleep mode, the Wi-Fi network and all app operations will be unavailable. The feeder will continue to feed normally at the scheduled feeding time.

Rechargeable batteries are not recommended as they may cause inaccurate status readings.

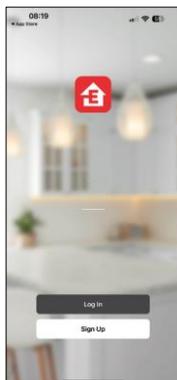
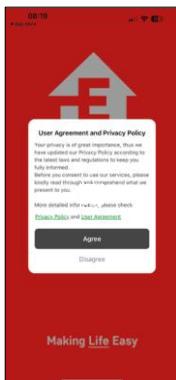
Pairing with an app

Installing the EMOS GoSmart app

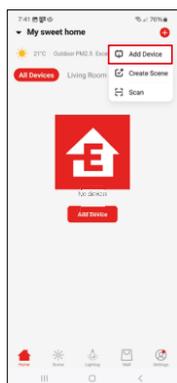


The app is available for Android and iOS via Google Play and the App Store. To download the app, please scan the relevant QR code.

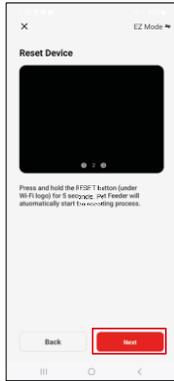
EMOS GoSmart mobile



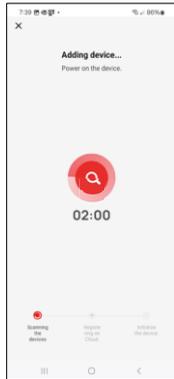
Open the EMOS GoSmart app and confirm the privacy policy and click "I agree". Select "Register". Enter the name of a valid email address and choose a password. Confirm your acceptance of the privacy policy. Select "Register".



Select "Add Device".
Select the GoSmart product category and choose the Pet Feeder 4L.



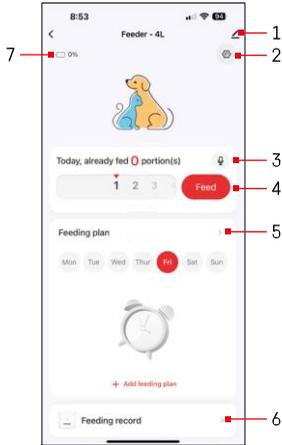
Connect the power supply to the feeder.
Reset the device using the Wi-Fi pairing button. Make sure the red LED is flashing.



Enter the name and password of your Wi-Fi network. This information remains encrypted and is used to allow the camera to communicate with your mobile device remotely.
The device will be automatically searched. The device is found.
Confirm with the "Done" button.

Icons and indicator lights

Description of controls in the application



1 - Expanding settings

2 - Setting up the feeder

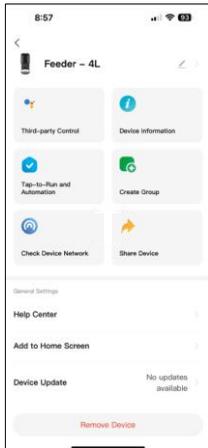
3 - Setting the sound message

4 - Manual feeding

5 - Feeding plan settings

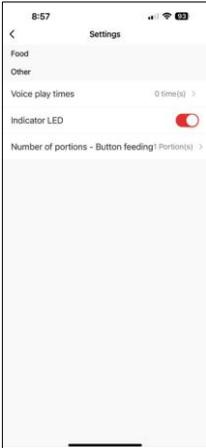
6 - Feeding record

7 - Battery status. If no batteries are inserted, the app shows 0%.



Description of extension settings

- Third-Party Control - Voice assistant settings
- Device information - Basic information about the device and its owner
- Tap-to-Run and Automation - View scenes and automations assigned to the device. Creation of scenes is possible directly in the main menu of the application in the section "Scenes"
- Create Group - grouping devices for unified control
- Check device network - network diagnostics
- Share Device - Share device management to another user
- Help Center - View the most common questions along with their solutions plus the ability to send questions/suggestions/feedback directly to us
- Add to Home Screen - Add an icon to your phone's home screen. With this step, you don't have to open your device through the app every time, but just click directly on this added icon and it will take you straight to the camera view
- Device update - Device update. Option to enable automatic updates
- Remove Device - Remove and unpair a device. An important step if you wish to change the owner of the device. After adding the device to the app, the device is paired and cannot be added under another account.



Controls and functions

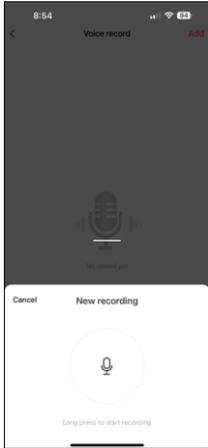
Setting up the feeder

- Voice play times - Set the number of times the audio message plays when the feeding starts.
- Indicator LED - Turn on/off status LED.
- Number of portions - Button feeding - Set the number of portions for manual button feeding.

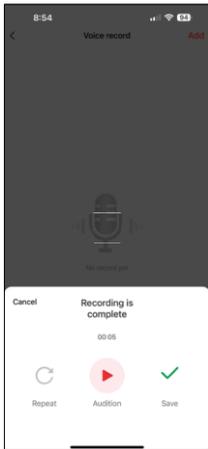


Setting the sound message

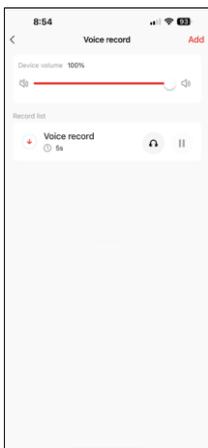
Click on the microphone icon in the main menu to display the following screen. Here you can manage your voice recordings and create a new one by clicking on the "Add" button.



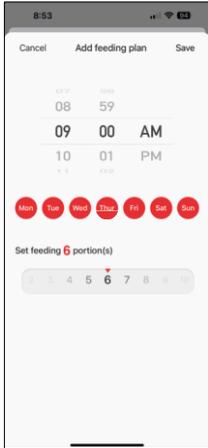
When you click on the "add" button, you will see the option to record audio. To record an audio message, press and hold the microphone button and hold it for the duration of the recording. When the button is released, the recording will stop and you will be able to view the recording.



If the recording is done, continue by clicking the green button.



On the last screen, you can manage your recordings again. At this point you still need to upload this recording to the feeder. Recording is done by clicking on the red arrow icon, which takes a few seconds. Once the recording has been uploaded, every time you start feeding, it will be accompanied by this audio recording.



Feeding plan settings

In this setting, you can add different schedules for when the device should start feeding.

Procedure:

1. Select feeding time
2. Select the days on which to run these plans
3. Select the number of servings to be dispensed by the device.

The feeder supports a maximum of 10 different schedules.

Time format conversion from 24-hour to 12-hour

For technical reasons, the feeder only supports the 12-hour time format. Below you will find a brief tutorial on how to convert the time from 24-hour format to 12-hour format.

12-hour time format:

- Morning (AM): the time from 00:00 (midnight) to 11:59 is referred to as "AM".
 - For example: 1:00 AM is 1am, 11:00 AM is 11am.
- Afternoon (PM): the time from 12:00 (noon) to 11:59 is referred to as "PM".
 - For example: 1:00 PM is 1 pm, 11:00 PM is 11 pm.

How to convert from 24-hour format to 12-hour format:

- From 00:00 to 11:59: The times remain the same, but "AM" is added.
 - Example: 8:30 AM is 8:30 AM.
- From 12:00 to 12:59: The time remains the same, but "PM" is added.
 - Example: 12:30 PM is 12:30 PM.
- From 13:00 to 23:59: Subtract 12 hours and add "PM".
 - Example: 3:45 PM is 3:45 PM.

Examples:

14:00 (24-hour format) = 2:00 PM (12-hour format) 07:15 (24-hour format) = 7:15 AM (12-hour format) 00:00 (24-hour format) = 12:00 AM (12-hour format)

Equipment maintenance

- Always disconnect the unit from the power supply before cleaning.
- Do not wash or soak the feeder base in water as the base contains electronic components.
- To protect the pellets from moisture, wipe all parts dry or air dry after cleaning.
- If you use a cleaning agent to clean, rinse it thoroughly to make the device safe for animals.
- To keep the feed fresh, change the once a month.

Troubleshooting FAQ

I can't get the devices to pair. What can I do?

- Make sure you have a strong enough signal
- Make sure you pair your device to 2.4GHz Wi-Fi
- Allow the app all permissions in the settings
- Make sure you are using the latest version of the mobile operating system and the latest version of the app
- When powered by battery only, the feeder goes into sleep mode after 3 minutes without operation. In sleep mode, the network and all application operations will be unavailable. The feeder will still feed normally at the scheduled feeding time.

Why isn't the amount of food in each portion the same?

- The first few servings may , but this does not mean that the device is defective. After about 6 feedings, the portions should be almost the same.

I'm not getting notifications, ?

- Allow the app all permissions in the settings
- Turn on notifications in the app settings (Settings -> App notifications)

Who all can use the device?

- The device must always have an admin (owner)
- Admin can share the device with the rest of the household and assign rights to them

